

Hiking & Cycling Tour Leader Assistant

Internship Position – Description

Who we are

Pelion Scout is part of the travel agency "Archost Travel E-Services". We focus on outdoor activities and adventure holidays all around the Pelion peninsula, in Greece. Through an array of activities, tours, and things-to-do for all kinds of age, mood, and physical condition, we offer unique ecotourism experiences in Pelion's breathtaking natural scenery.

Over the past five years, with the help of our hard-working tour leaders and partners, and the continuous effort to serve amazing tours, we managed to become one of the market leaders in the region of Pelion. Based on the steady growth of our operations, we are searching for exceptional people to join our team.

We are looking for people:

> Who are passionate, dedicated, and hard-working.

> Who will be able to proactively, efficiently, and professionally deal with any kind of situation.

> Who love nature, hiking & cycling, working within a team, and interacting with people from around the world.

> Who have leadership skills and are comfortable with managing groups, different personalities, and cultures.

> Who overcome challenges, take initiatives, and are cheerful during work.

Requirements

- ► 18 Years of Age or above
- Good English Language Skills
- ► Basic Leadership, Communication, Problem Solving & Decision Making Skills

► Working Ability & Commitment: You must be able and commit to working in Pelion – Greece, for the duration of your internship.

► Physical Ability: You must be able to handle long hiking & cycling tours, and lifting cycling equipment.

► **Resourcefulness:** You must be able to remain calm, sharp, and capable under unpredictable and stressful circumstances.

► First Aid/CPR Certification

Note: Even if you don't have the certification during the application, it is easily acquired within a 2-day seminar. We can help with that.

► Health & Energy: You need to be in good health, maintain a friendly, positive, and helpful attitude at all times and overcome the daily stresses of the job.

Advantages (not requirements):

> Tour leading experience of 1 year and more.

- > Photography skills.
- > Driving licence.

> Working knowledge of computer, internet, e-mail, Google Drive and Social Media.

> Good knowledge of the history, geography, and culture of Pelion.

Responsibilities

As a hiking & cycling tour leader assistant you must:

► Always try to deliver a high level of customer service, and ensure that traveller satisfaction is achieved by dealing with any issues and concerns tour participants may have.

► At all times, learn how to provide leadership for hiking & cycling tour participants and be responsible for their well-being.

- ► Follow closely the fixed tour itinerary, and make changes only when necessary.
- ► Continually increase your knowledge about the region, its culture, environment, etc.

► Acquire good knowledge of hotels, sights, restaurants, transport, etc. in order to be able to advise travellers on such matters.

- ► Fill in a report for each tour, and maintain the cycling equipment on a daily basis.
- ► If requested, provide assistance to other employees of Pelion Scout.

► Be aware of any potential opportunities for Pelion Scout, such as new ways to improve tour itineraries or tour services.

Why work with us?

> You will be working with a small group adventure travel agency that is constantly growing.

> You will be part of a team dedicated to sustainable and responsible travel, rather than mass tourism.

> You will be given the opportunity to take initiative and co-create unique and unforgettable experiences for our travellers.

> You will work in a relaxed and fun environment with a lot of support from professionals who love what they do.

> You will spend your internship period in a very diverse, wild, and beautiful travel destination.

> You will be rewarded for your commitment and high standard of service.

Interested in this internship position?

FILL IN THE LETTER OF INTEREST

Contact Details

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